

INDUSTRY PLAYBOOK

MLS RULES & REGULATIONS

Accurate, reliable MLS information is critical to your success. By knowing and fulfilling the CCAR MLS Rules & Regulations you ensure the consistency, accuracy and integrity of data. Following are a few of the most fundamental guidelines to help you accomplish those goals.

7.5 | MANDATORY SUBMISSION

All listings must be input within 3 days of listing agreement execution.

10.2 | REPORT SALES

Accepted offers must be listed as "pending" within 1 day after acceptance; "sold" properties must also be input with selling price within 1 day after closing.

11.5 | PHOTOS ON MLS

At least one photo/graphic image of the front of a property must be posted upon submission of a listing. MLS participants/subscribers must own or secure the rights to that/those images and grant the MLS the right to reproduce and display them*.

To ask a question or submit a confidential complaint about a specific MLS listing, click on the Paragon "Correction" link and detail the issue in an email to compliance@ccartoday.com. All complaints and inquiries are confidential.

*These brief summaries are paraphrased excerpts from the CCAR MLS Rules & Regulations. Please see those Rules & Regulations for specific details and stipulations at: www.ccartoday.com/mls-resources-information.

8.3 | ACCURATE INFORMATION

Listing brokers are responsible for the accuracy of listing information and must make all necessary corrections upon first receipt of the published information. Subsequent changes/corrections must be input within 3 days of notification. CCAR MLS may remove inaccurate data and is not liable for any damages arising out of published misinformation*.



HONESTY | INTEGRITY | ACCOUNTABILITY

SEPTEMBER 2020 • CONTRA COSTA ASSOCIATION OF REALTORS® PROFESSIONAL STANDARDS AWARENESS MONTH

